
	<p align="center"><b>CUSTOMER FEEDBACK FORM</b></p>	
		<p align="center">Protech Sports &amp; safety products Pvt Ltd.</p>

We sincerely thank all our valued customers for extending support & co-operation to us. In pursuit of achieving total customer satisfaction, we shall be glad to receive your reply to the following, which will receive our utmost attention.

Customer Name :

Address :

Contact Person :

Designation:

Department :

On analyzing the below mentioned elements, we intend to find out our customer satisfaction index. Please circle the score you would intend to give us.  
(The scoring is from a range of 1 to 5, 1 being lowest & 5 being highest)

<u>ELEMENT</u>	<u>SCORING</u>				
Product Quality	1	2	3	4	5
Delivery in full, on time, error free	1	2	3	4	5
Responsiveness to Queries	1	2	3	4	5
Commitment in fulfilling customer requirements	1	2	3	4	5
Quality of Interaction of Company Personnel	1	2	3	4	5
Extent of compliance to technical specifications	1	2	3	4	5
Complaint Management	1	2	3	4	5
Price / Cost factor	1	2	3	4	5
Overall perception of company by customer (Customer Rating)	1	2	3	4	5

SUGGESTIONS / COMMENTS

Information Provided By :

Date :

Signature with Company Seal